

# Voluntary Accessibility Statement

Pursuant to Article 3-bis of Italian Law No. 4 of 9 January 2004

**The Sister's Lab S.r.l. – VAT No. and Tax Code 04488450273** intends to make its website progressively more accessible and usable for all users, including people with disabilities.

This statement is published on a voluntary basis and is intended to transparently indicate the current status of the website and the content that is not yet fully accessible. This statement applies to the following website:

<https://www.mettiunfiore.it/>

## Note on the Scope of Application

The website <https://www.mettiunfiore.it/> is a WordPress website with WooCommerce functionality and content dedicated to the presentation and sale of edible floral products, both fresh and dehydrated, as well as sprouts and gin.

At present, The Sister's Lab does not appear to be subject to the specific obligations set out under Article 3-bis of Italian Law No. 4 of 9 January 2004. Nevertheless, the company has chosen to adopt accessibility as a good practice in terms of quality, inclusion, usability and transparency towards all users.

## Compliance Status

The website should be considered partially accessible with reference to the WCAG 2.1 Level AA criteria, adopted as a voluntary technical reference.

**The preliminary assessment identified some positive technical foundations, including:**

- the main language of the website is correctly declared;
- multilingual management through WPML;
- page titles are generally descriptive;
- ARIA attributes are present in the navigation menu;
- some WooCommerce sections are already structured with textual product information;
- the website is built in WordPress with multilingual management.

However, some areas for improvement are still present, as listed below.

# Content That Is Not Fully Accessible

## a) Non-compliance

The following issues are currently not fully resolved:

- **WCAG 1.1.1 Level A – Non-text Content:** some images have missing, generic or insufficiently descriptive alternative text.
- **WCAG 1.2.2 Level A – Captions (Prerecorded):** some media content lacks a text or audio alternative.
- **WCAG 1.2.3 Level A – Audio Description or Media Alternative (Prerecorded):** for some videos, a text transcript or equivalent description of the main content is not always available.
- **WCAG 1.3.1 – Info and Relationships:** on some pages, the heading structure is not always correctly defined.
- **WCAG 1.3.5 – Identify Input Purpose:** some input fields may not be configured with appropriate autocomplete attributes.
- **WCAG 1.4.3 Level AA – Contrast (Minimum):** some text and graphic elements may have insufficient contrast against the background.
- **WCAG 1.4.4 / 1.4.10 – Resize Text and Reflow:** on some mobile devices, a technical setting allowing pinch-to-zoom may not be enabled.
- **WCAG 1.4.11 – Non-text Contrast:** some graphic elements may have insufficient contrast against the background.
- **WCAG 2.1.1 Level A – Keyboard:** some functionality is not accessible using the keyboard alone.
- **WCAG 2.1.2 – No Keyboard Trap:** some components, such as dialog windows, cannot be closed using the keyboard alone.
- **WCAG 2.2.2 – Pause, Stop, Hide:** the website may contain carousels, swipers or autoplay videos.
- **WCAG 2.3.3 – Animation from Interactions:** the website does not fully respect system preferences relating to reduced motion.
- **WCAG 2.4.1 Level A – Bypass Blocks:** on some pages, there may be no mechanism to skip directly to the main content, such as a “Skip to content” link.
- **WCAG 2.4.2 Level A – Page Titled:** on some pages, the title may not be sufficiently descriptive or may not fully represent the content of the page itself.
- **WCAG 2.4.4 Level A – Link Purpose (In Context):** some links may not be sufficiently explicit about their destination.
- **WCAG 2.4.6 Level AA – Headings and Labels:** some headings may not be fully consistent with the page structure.
- **WCAG 2.4.7 – Focus Visible:** in some cases, the CSS may reduce the visibility of keyboard focus.

- **WCAG 2.5.8 – Target Size:** the effective size of some tappable elements on mobile devices may not be easily selectable.
- **WCAG 3.1.2 – Language of Parts:** some passages in a foreign language may not be marked with the correct attribute.
- **WCAG 3.3.1 / 3.3.3 / 3.3.4 – Errors in Forms, Cart and Checkout:** the cart and checkout flow will need to be verified through specific testing.
- **WCAG 3.3.2 – Labels or Instructions:** some fields may use only the placeholder as a label.
- **WCAG 4.1.1 – Parsing:** some code errors may be present and may affect accessibility.
- **WCAG 4.1.2 Level A – Name, Role, Value:** some interactive components may not be correctly identified by assistive technologies in terms of name, role, state or value.

**WooCommerce components to be verified:** since the website uses WooCommerce, some elements require specific verification. Certain transactional and interactive areas will need to be tested manually using a keyboard and screen reader.

**PDF documents:** some PDF documents published on the website, such as press review articles or institutional documents, may not be fully accessible in terms of reading order, heading structure, alternative text or correct content tagging.

**Videos and multimedia content:** any institutional videos or multimedia content present on the website may not always be accompanied by captions, a text transcript or a concise description of the main content.

### **Planned Improvement Measures**

The Sister’s Lab intends to proceed with a progressive improvement of the website, giving priority to the measures that are most useful for the user experience.

### **Preparation of the Voluntary Accessibility Statement**

- This statement was prepared on 10 June 2026.
- The information contained in this statement was obtained from a preliminary technical assessment.
- Assessment methodology: automated analysis, manual technical analysis and preliminary review of the website pages.

## How to Submit Reports

Users may report any accessibility issues by writing to [info@mettunfiore.it](mailto:info@mettunfiore.it).

When submitting a report, it is useful to indicate the page or content concerned, the issue encountered, the device and browser used, any assistive technology used and the content requested in an accessible format.

## Website Information

1. Website publication date: **30 August 2021**
2. CMS used for the website: **WordPress**
3. Theme used: **custom theme**
4. E-commerce system: **WooCommerce**  
Multilingual management: WPML

**The Sister's Lab S.r.l.** is currently committed to implementing the necessary updates to progressively improve the accessibility level of the website and its published content.